ShipHike

ShipHike wants to make shipping easier and less stressful through bringing people together to ship, deliver, and receive, items every day. In this privacy policy, we lay out what information we receive from ShipHike Shippers and Drivers, and how we use that information.

Privacy Policy

ShipHike ("*ShipHike,*" "*we,*" "*our,*" and/or "*us*") cares incalculably about the privacy of our users who use the ShipHike app, website, or other services (collectively, the "*Services and Applications*"). This privacy policy (the "*Privacy Policy*") explains how we collect, use, and share information from ShipHike users ("*Users*"), comprised of both ShipHike Drivers ("*Drivers*") (including Driver applicants) and ShipHike Shippers ("*Shippers*"). Beyond the Privacy Policy, your use of ShipHikes is also subject to our Terms and Conditions.

Information We Receive

A. Information You Provide

Registration Information.

When signing up for a ShipHike Shipper account, you provide your name and email address. If you decide to sign up for ShipHike using your Facebook account, we will also get basic information from your Facebook profile like your name, gender, and email address.

Payment Method.

If you choose to add a credit card or debit card to your ShipHike account, a third party handles all transactions. For security reasons, ShipHike does not store or have access to any payment information.

Driver Application Information.

If you sign up to be a ShipHike driver, in addition to the information received as part of creating a Shipper account, we collect your date of birth, address, Social Security Number, driver's license information, vehicle information, and car insurance information. We use this information to run background checks on Driver applicants.

Payment Information.

In order to pay our drivers, we collect and store their banking information.

B. Information We Collect

Location Information.

ShipHike needs to know where you are in order to provide the best service that we can. When you use ShipHike, we collect your location information. We also collect the precise location of your device when the app is running in the background or foreground.

This information is needed for linking nearby Drivers and Shippers, as well as determining drop off and pick up locations. It is also used to determine driver location while making a delivery for the Live Tracking function of the ShipHike app.

If need be, ShipHike may use this location data to solve a customer support ticket.

Device Information.

ShipHike collects mobile sensor data from Driver and Shipper devices such as speed, direction, acceleration, movement, or deceleration.

Photographs.

In the event that a recipient of a package is not available to receive a package, a Driver is required to leave the package at the door step and take a photo of said package on the doorstep. This photo is saved for our records and is only used to provide customer support and in the event of a dispute, this photo will be used mediate the aforementioned disputes. It is saved to our records and is not otherwise referred to unless there is an outstanding need.

User Feedback.

ShipHike allows Shippers and Drivers to rate one another upon completion of a delivery. We collect information about such reviews and ratings and gives both the Shipper and Driver the ability to see this information.

Information from Cookies.

We collect information through the use of "cookies", tracking pixels, and similar technologies to understand how you navigate through the Applications and Services Cookies are small text files that web servers place on your device; they are designed to store basic information and to help websites and apps recognize your browser. We may use both session cookies and persistent cookies. You should consult your web browser(s) to modify your cookie settings.

C. Information We Collect from Third Parties

Third Party Services.

 If you choose to register for ShipHike with a third party's service (such as Facebook), we may receive the same type of information we collect from you (described above) directly from those services.

Background Information on Drivers.

 ShipHike uses third party providers to run background checks and driving record checks on Drivers.

How We Use the Information.

We use the information we collect from all Users to:

- Connect Shippers with Drivers;
- Analyze how the ShipHike users use the Applications and Services;
- Send you text messages and push notifications;
- Facilitate transactions and payments;
- Provide you with customer support;
- Find and prevent fraud; and
- Respond to trust and safety issues that may arise, including auto incidents, disputes between Shippers and Drivers, and requests from government authorities.
- Sending emails and text messages to Drivers who have started the driver application process regarding the status of their application;
- Determining a Driver's eligibility

- Calculating and providing ShipHike auto insurance policy and analyzing usage patterns for safety and insurance purposes.

How We Share the Information We Collect

A. Sharing Between ShipHike and Third Parties

API and Integration Partners.

If you connect to the ShipHike Applications and Services through a third party (Facebook), we may use information about how you use the Applications and Services with that third party in order to receive additional information about you and/or use that information to create special offers that you may find applicable.

Service Providers.

ShipHike uses third party service provides to execute services on the behalf of ShipHike, and your information with those third parties to help us improve the ShipHike Applications and Services.

Other Sharing.

We may share your information with third parties in the following cases:

- While negotiating or in relation to a change of corporate control such as a restructuring, merger or sale of our assets;
- If a government authority requests information and we think disclosure is required or appropriate in order to comply with laws, regulations, or a legal process;
- With law enforcement officials, government authorities, or third parties if we think doing so is necessary to protect the rights, property, or safety of ShipHike Users, or the public

- To comply with a legal requirement or process, including but not limited to, civil and criminal subpoenas, court orders or other compulsory disclosures.
- If you signed up for a promotion with another User's referral or promotion code, with your referrer to let them know about your redemption of or qualification for the promotion;
- With our insurance partners to help determine and provide relevant coverage in the event of an incident;
- To provide information about the use of the ShipHike Applications and Services to businesses partners in aggregated or de-identified form that can't reasonably be used to identify you; and
- Whenever you consent to the sharing.

Email Subscriptions.

Users may always unsubscribe from promotional emails from ShipHike, however we will still send transactional or other formal emails to Users.

Location Information.

Users may prohibit location services and sharing with ShipHike through your device settings, however the ShipHike Applications and Services rely on such information and doing so will inhibit our ability to provide you Applications and Services.

Other

Data Security.

ShipHike absolutely understands the importance of your data and its protection, and takes considerable measures to ensure its safety. With that being said, no amount

of data security can be guaranteed and ShipHike does not take that liberty of guaranteeing its security.

Changes to Our Privacy Policy.

ShipHike may amend this Privacy Policy from time to time, and if we make any notable changes, we will notify you. It is important to stay well-versed on this Policy. As long as you're using the ShipHike Applications and Services, you are agreeing to this Privacy Policy and its contents.

Feel free to contact us at any time with any questions or comments about this Privacy Policy, your personal information, our use and sharing practices, or your consent choices by contacting **support@shiphike.com.**